



MOSTAFA KASSEM

MECHANICAL ENGINEER

PERSONAL SKILLS

Leadership , public speaking , time management , cooperation , innovation , creativity , equanimity , quick learning , problem solving and communication skills

LANGUAGES

- Arabic : Native
- English : Fluent
- Swedish : Beginner

EDUCATION

Assiut University (09/2012 - 07/2017)
Faculty of Engineering (5 years)
Mechanical Engineering Department
Mechanical power branch
Total Grade : Very Good
GPA : 3.1
Graduation Project Grade : Excellent
Project title " Turbo jet engine design and manufacturing "

CONTACT

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Stockholm , Sweden
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PROFILE

Date of Birth : 14 April 1994
Marital status : Single
Gender : Male
Nationality : Egyptian
Military Service : accomplished
From 1/10/2017 To 1/12/2018
in The Egyptian Air defense Forces

WORK EXPERIENCE

**Technical Support Engineer at Björnhammarvarvet
Marine Service Company and Volvo Penta business
partner . (Stockholm , Sweden)
Since July 2024**

Responsibilities :

- Technical support for our customers which is 25 other Volvo Penta dealers and end customers as well , that's via Argus cases , emails and phone calls .
- Spare parts orders for our customers (Volvo Penta dealers)
- Troubleshooting and fault diagnosis with our service team in the shipyard .

**Marine Service Engineer at Brohäll Marin
Marine Service Company and Volvo Penta Dealer
(Stockholm , Sweden)
From January to June 2024**

Responsibilities :

Service and maintenance for Volvo Penta engines and transmissions and all boat Services in general .

PROFESSIONAL OVERVIEW

I am a mechanical engineer who's well-versed in both technical engineering and applications in the field . I keep up-to-date with the latest materials and techniques.

MY JOB SKILLS

- Self learning
- Problem solving
- Maintenance and operation
- Diangosis and Troubleshooting
- Professional hand working
- Successful working in a team environment as well as independently
- The ability to work under pressure and multi-task
- The ability to follow instructions and deliver quality results
- Team working

HOBBIES

Running, Swimming, Rowing, Reading ,internet surfing , Traveling

Linked in :

<http://linkedin.com/in/mostafa-kassem-19897bb6>

WORK EXPERIENCE

Senior Service Engineer at ORASCOM Services - VOLVO PENTA Exclusive Dealer in Egypt

From January 2019 to December 2023

Field : Diesel and Gasoline Engines

- Marine Engines and Transmissions :
- Commercial Boats
- leasure Boats
- Industrial Engines
- Gensets
- Versatiles

Responsibilities :

All the service process which starting by contacting the customer to figure out the problem, send the quotation with the expected parts and labor cost needed , lead the service team untill the end of the job then send the invoice to the customer with the final cost .

Business trips abroad (2022 - 2023)

- Johannesburg, South Africa - MCC Training (Marine Commercial Control) at Volvo Penta Training Center. (14 November 2022)
- Naples , Italy - Factory acceptance test for Coelmo Generators (10 July 2023)

Internships (2012 - 2017)

- Tranee Engineer and Designer at San Misr Petroleum Company
- Misr Aluminum Company of Nag Hammadi (From 22/8/2015 To 2/9/2015) And (From 18/8/2014 To 28/8/2014)
- Misr Cement CO . (QENA) (From 29/8/2014 To 10/9/2014)
- Egyptian Electricity Holding Company and Hydro Plants Generation Company . (From 25/7/2015 To 13/8/2015)
- Qus Sugar Factory (From 1/7/2015 To 20/7/2015) and (From 1/7/2013 To 31/7/2013)